STATE OF TENNESSEE

Office of the Attorney General LORING



2084 N/19 -2 Pt. 1-43

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MAILING ADDRESS

PO BOX 20207 NASHVILLE TN 37202 Reply to:

Consumer Advocate and Protection Division Post Office Box 20207 Nashville, TN 37202

March 2, 2004

Honorable Deborah Taylor Tate Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

> IN RE: TARIFF TO RECLASSIFY RATE GROUPING OF CERTAIN **BELLSOUTH EXCHANGES TARIFF NO. 2004-0055**

> > Docket 04-00015

Dear Chairman Tate:

Enclosed is an original and thirteen copies of the Consumer Advocate and Protection Division's Affidavit of Mark H. Crocker, C.P.A., in regards to Docket No. 04-00015. Kindly file same in this docket. Copies are being sent to all parties of record. If you have any questions, kindly contact me at (615) 741-1671. Thank you.

Sincerely.

Assistant Attorney General

CC: All Parties of Record.

66649

IN THE TENNESSEE REGULATORY AUTHORITY NASHVILLE, TENNESSEE

| IN RE: |) | | |
|---|---|---------------------|--|
| TARIFF TO RECLASSIFY RATE |) | DOCKET NO 04 00015 | |
| GROUPING OF CERTAIN BELLSOUTH EXCHANGES |) | DOCKET NO. 04-00015 | |
| TARIFF NO. 2004-0055 |) | | |
| | | | |

AFFIDAVIT OF MARK H. CROCKER, C.P.A.

STATE OF TENNESSEE

DAVIDSON COUNTY

After having been duly sworn, I, Mark H. Crocker, do hearby depose and aver as follows:

- 1. I have been employed with the Consumer Advocate as a Regulatory Analyst since July of 2001. My duties include review of tariffs, reports, providing expert testimony when needed, extensive review of proposed rate schedules and providing accounting support in other areas as required by the Attorney General. The purpose of this affidavit is to document my findings and conclusions in this docket regarding the increase in local exchange rates as a result of BellSouth's regrouping proposal.
- 2. I have been employed in the CAPD since July of 2001. Prior to my employment with the Attorney General, I was employed in private practice for approximately two and one-half years; as the CFO of a private company for approximately one year; as the Vice-President of Finance and Chief Operating Officer of the Cumberland Science Museum for five years; as an Internal Revenue Agent with the Internal Revenue Service for five years; and as an auditor for the Division of

Municipal Audit of the State Comptroller's Office for a little over a year. I have also served as an adjunct professor of accounting at Middle Tennessee State University for approximately ten years. I have a Bachelor of Fine Arts degree from Middle Tennessee State University with a major in American History and later completed the requirements to add accounting as a second undergraduate major in August of 1986. I have a Master of Arts degree from Middle Tennessee State University in American History with an emphasis in Historic Preservation. I am also a Tennessee Certified Public Accountant, a member of the American Institute of Certified Public Accountants ("AICPA"), and a member of the Tennessee Society of Certified Public Accountants ("TSCPA").

- 3. Pursuant to TRA Tariff No. 2004-0010 which became effective on February 6, 2004, BellSouth implemented a general telephone rate increase of approximately 1.6% per access line for residential basic local exchange telephone service in all BellSouth telephone exchanges. See TRA Tariff No. 2004-0010. See also column (E) of **EXHIBIT 1**, attached hereto and incorporated herein by reference.
- 4. Pursuant to the instant TRA Tariff No. 2004-0055, BellSouth seeks to reclassify 56 telephone exchanges from a lower-rated rate group to a higher-rated rate group. This rate group reclassification proposal, if approved and allowed to become effective, would cause affected residential and business customers to pay more money to BellSouth in order to purchase basic local exchange telephone service. *See* Tariff No. 2004-0055.
- 5. With respect to the purchase of residential basic local exchange telephone service in the 56 telephone exchanges referenced in Tariff No. 2004-0055, the percentage increase in the amount that customers would pay for Residential 1 party telephone service

that is directly attributable to the proposed reclassification of rate groups is in the range of 2.6% to 19.8%, with an average increase of 9.6% per rate group. See TRA Tariff No. 2004-0055, see also column (G) of **EXHIBIT 1**, attached hereto and incorporated herein by reference; see also, BellSouth's January 30, 2004 Response to TRA Staff's January 27, 2004 Data Request, Docket No. 04-00015, Item No. 4, Page 1 of 1.

- 6. When the general price increase implemented pursuant to Tariff No. 2004-0010 and the reclassification price increase proposed pursuant to Tariff No. 2004-0055 are considered together, the amount that affected customers would pay for residential basic local exchange telephone service would increase in the range of 4.1% to 21.7%, with an average increase of 11.3% per rate group. *See* Tariff Nos. 2004-0010 and 2004-0055, *see also* column (H) of **EXHIBIT 1**, attached hereto and incorporated herein by reference.
- 7. For purposes of calculations under Tenn. Code Ann. § 65-5-209(f), the relevant percentage change in inflation for the United States using the gross domestic product-price index (GDP-PI) from the preceding year as the measure of inflation is 1.6%.
- 8. If the proposed reclassification of rate groups outlined in Tariff No. 2004-0055 is approved and allowed to become effective, the amount paid for residential basic local exchange telephone service would increase in any one year (since February 5, 2004) by more than 1.6% for the residential customers located in the telephone exchanges reclassified pursuant to Tariff No. 2004-0055. In particular, for the residential customers located in these exchanges, the total percentage increase that is in excess of 1.6% attributable to both Tariff

Nos. 2004-0010 and 2004-0055 would be in the range of 2.5% to 20.1%, with the average increase in excess of 1.6% being 9.7% (11.3% - 1.6%) per rate group. See column (G) of **EXHIBIT 2**, attached hereto and incorporated herein by reference. Furthermore, for such residential customers, the percentage increase that is in excess of 1.6% attributable only to Tariff No. 2004-0055 would be in the range of 1.0% to 18.2%, with the average increase in excess of 1.6% being 8.0% (9.6% - 1.6%) per rate group. See column (F) of **EXHIBIT 2**, attached hereto and incorporated herein by reference.

- 9. If Tariff No. 2004-0055 is approved and allowed to become effective, BellSouth will experience at least an estimated \$1,970,019 annual revenue increase as a result of the proposed reclassification of rate groups for residential customers, assuming there is no change in demand. See BellSouth's January 30, 2004 Response to TRA Staff's January 27, 2004 Data Request, Docket No. 04-00015, Item No. 1, Page 1 of 1.
- 10. If Tariff No. 2004-0055 is approved and allowed to become effective, BellSouth will experience an estimated \$154,475 annual revenue decrease as a result of the proposed reclassification of rate groups for business and all other non-residential customers, assuming there is no change in demand. *See* BellSouth's January 30, 2004 Response to TRA Staff's January 27, 2004 Data Request, Docket No. 04-00015, Item No. 2, Page 1 of 1.
- 11. If Tariff No. 2004-0055 is approved and allowed to become effective, BellSouth will not offset any annual revenue adjustments referenced in Paragraphs 9 and 10,

hereinabove, against existing headroom per BellSouth's price regulation plan. See BellSouth's January 30, 2004 Response to TRA Staff's January 27, 2004 Data Request, Docket No. 04-00015, Item No. 3, Page 1 of 2 and Page 2 of 2.

12. I affirm that the statements contained in this affidavit and the accompanying exhibits are true and accurate based on my personal knowledge and expert opinion.

FURTHER THE AFFIANT SAITH NOT.

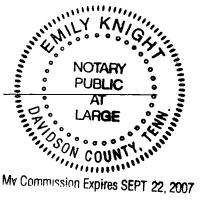
MARK H. CROCKER

Sworn to and subscribed before me

this 15th day of March, 2004

NOTARY PUBLIC

My commission expires:



73037

BellSouth Telecommunications, Inc

Schedule of Changes in Monthly Per Line Rates for Residential Basic Local Exchange Telephone Service

| (A) | (B) | (C) | (D) | (E) | (F) | (G) | (H) |
|----------|-----------------------|---------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | 3/ | 1/ | 2/ | (D-C)/C | 3/ | (F-D)/D | (F-C)/C |
| | i | | Current | Percent | Proposed | Percent | Total |
| | Name of Exchange | Prior | Residential | Increase In | Residential | Increase In | Percent |
| | BellSouth Proposes | Residential | Rate Since | Amount Paid | Rate After | Amount Paid | Increase In |
| | To Reclassify From | Rate On | 2/6/2004 | For Residential | | For Residential | |
| | A Lower-Rated Group | 2/5/2004 | Per Current | Basic Local | Per Proposed | Basic Local | For Residential |
| | To A Higher-Rated | Per Prior | Tariff Filed In | Service Per | Tariff Filed In | Service Per | Basic Local |
| Line | Rate Group | Tariff | 2004-0010 | 2004-0010 | 2004-0055 | 2004-0055 | Service |
| 1 | Athens | \$ 8 50 | \$ 862 | 1 4% | \$ 919 | 6 6% | 8 1% |
| 2 | Bethel Springs | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 3 | Bolivar | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 4 | Chattanooga, TN | 11 85 | 12 03 | 1 5% | 12 34 | 2 6% | 4 1% |
| 5 | Columbia | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 6 | Copper Basin | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 7 | Culleoka | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 8 | Dyer | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 9 | Elkton | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 10 | Etowah | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 11 | Fayetteville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 12 | Flintville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 13 | Gibson | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 14 | Gleason | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 15 | Grand Junction | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 16 | Greenback | 11 85 7 55 | 12 03 | 15% | 12 34 | 2 6% 12 4% | 4 1% |
| 17 | Greenfield | 8 50 | 7 67 8 62 | 1 6% 1 4% | 8 62 | | |
| 18 | Hampshire | 7 55 | | | 9 19 8 62 | 6 6% | 8 1% |
| 19 | Hornbeak Humboldt | 8 50 | 7 67 8 62 | 1 6% 1 4% | 9 19 | 12 4% 6 6% | 14 2% |
| 20 21 | Huntland | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 8 1% 14 2% |
| 22 | Knoxville | 11 85 | 12 03 | 15% | 12 34 | 26% | 4 1% |
| 23 | Lewisburg | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 14 2% |
| 24 | Lexington | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 14 2% |
| 25 | Lynnville | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 14 2% |
| 26 | Madisonville | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 14 2% |
| 27 | Manchester | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 28 | Mascot-Strwbrry Pins | 11 85 | 12 03 | 1 5% | 12 34 | 26% | 4 1% |
| 29 | McKenzie | 7 55 | 7 67 | 16% | 8 62 | 12 4% | 14 2% |
| 30 | Medina | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 31 | Middleton | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 32 | Milan | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 33 | Mt Pleasant | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 34 | Newport | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 35 | Normandy | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 36 | Oliver Springs | 11 85 | 12 03 | 1 5% | 12 34 | 2 6% | 4 1% |
| 37 | Petersburg | 7 55 | 7 67 | 1 6% | 9 19 | 19 8% | 21 7% |
| 38 | Pulaski | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 39 | Rogersville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 40 | Santa Fe | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 41 | Savannah | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 42 | Selmer | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 43 | Sewanee | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 44 | Shelbyville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 45 | Solway ['] | 11 85 | 12 03 | 1 5% | 12 34 | 2 6% | 4 1% |
| 46 | Spring Hill | , 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 47 | Surgionsville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 48 | Sweetwater | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 49 | Trenton | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 50 | Troy | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 51 | Tullahoma | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 52 52 | Union City | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 53 | Wartrace | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 54 55 | Whiteville | 7 55 | 7 67 | 1 6% | 8 62 | 12 4% | 14 2% |
| 55 56 | Williamsport | 8 50 | 8 62 | 1 4% | 9 19 | 6 6% | 8 1% |
| 56 57 | Winchester Average | 7 55 8 32 | 7 67 8 44 | 1 6% 1 5% | 8 62 9 21 | 12 4% | 14 2% 11 3% |
| 31 | A.C.aye | 0 32 | 0 44 | 1 3% | 321 | 9 6% | 11 3% |



^{1/} Source is GSST A3 7 1 tariff pages that were previously in effect as of February 5, 2004
(See prior GSST'A3 7 1 tariff pages in TRA file for Tariff No 2004-0010)

2/ Source is GSST A3 7 1 tariff pages that are currently in effect per Tariff No 2004-0010 which became effective February 6, 2004
(See current GSST A3 7 1 tariff pages in TRA tariff book)

3/ Source is GSST A3 7 1 tariff pages that are proposed to become effective per the instant Tariff No 2004-0055
(See proposed GSST A3 7 1 tariff pages in TRA file for Tariff No 2004-0055)

BellSouth Telecommunications, Inc Schedule of Residential Basic Local Exchange Telephone Price Increases Exceeding 1 6%

| (A) | (B) | (C) | (D) | (E) | (F) | (G) |
|----------|--|--------------------------------|-----------------|--------------|----------------------------|-----------------|
| | 1/ | 2/ | 3/ | | C-E | D-E |
| | | Percent | Total | | 2004-0055 | 7-4-11 |
| | Name of Exchange | Increase In | Percent | | Increase In Amount Paid | Total Increase |
| | BellSouth Proposes To Reclassify From | Amount Paid For Residential | Increase In | | | For Residential |
| | A Lower-Rated Group | | For Residential | | Basic Local | Basic Local |
| | To A Higher-Rated | Service Per | Basic Local | | Service In | Service In |
| Line | Rate Group | 2004-0055 | Service | GDP-PI | Excess of 1 6% | Excess of 1 6% |
| 1 | Athens | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 2 | Bethel Springs | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 3 | Bolivar | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 4 | Chattanooga, TN | 2 6% | 4 1% | 1 6% 1 6% | 1 0% 5 0% | 2 5% 6 5% |
| 5 6 | Columbia CopperiBasin | 6 6% 12 4% | 8 1% 14 2% | 16% | 10.8% | 12 6% |
| 7 | Culleoka | 66% | 8 1% | 16% | 5 0% | 6 5% |
| 8 | Dyer ' | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 9 | Elkton | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 10 | Etowah - | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 11 | Fayetteville | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 12 | Flintville | 12 4% | 14 2% | 16% | 10 8% | 12 6% |
| 13 | Gibson | 6 6% 12 4% | 8 1% 14 2% | 1 6% 1 6% | 5 0% 10 8% | 6 5% 12 6% |
| 14 15 | Gleason, Grand Junction | 12 4% | 14 2% | 16% | 108% | 12 6% |
| 16 | Greenback | 26% | 4 1% | 16% | 1 0% | 2 5% |
| 17 | Greenfield | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 18 | Hampshire | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 19 | Hombeak | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 20 | Humboldt | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 21 | Huntland | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 22 | Knoxville; | 2 6% 12 4% | 4 1% 14 2% | 1 6% 1 6% | 1 0% 10 8% | 2 5% 12 6% |
| 23 24 | Lewisburg Lexington | 12 4% | 14 2% | 16% | 10 8% | 12 6% |
| 25 | Lynnville | 12 4% | 14 2% | 16% | 10 8% | 12 6% |
| 26 | Madisonville | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 27 | Manchester | 6 6% | 8 1% | 1 6% | 5 0% | |
| 28 | Mascot-Strwbrry Plns | 2 6% | 4 1% | 1 6% | 1 0% | |
| 29 | McKenzie | 12 4% | 14 2% | 1 6% | 10 8% | |
| 30 | Medina | 6 6% | 8 1% 14 2% | 1 6% 1 6% | 5 0% 10 8% | |
| 31 32 | Middleton [.] Milan | 12 4% 6 6% | 8 1% | 16% | 5 0% | |
| 33 | Mt Pleasant | 6 6% | 8 1% | 16% | 5 0% | |
| 34 | Newport | 12 4% | 14 2% | 1 6% | 10 8% | |
| 35 | Normandy | 6 6% | 8 1% | 1 6% | 5 0% | 6 5% |
| 36 | Oliver Springs | 2 6% | 4 1% | 1 6% | 1 0% | |
| 37 | Petersburg | 19 8% | 21 7% | 1 6% | | |
| 38 | Pulaski | 12 4% | 14 2% | 1 6% | 10 8% | |
| 39 40 | Rogersville | 12 4% 6 6% | 14 2% 8 1% | 1 6% 1 6% | 10 8% 5 0% | |
| 41 | Santa Fe ¦ Savannah | 12 4% | 14 2% | 16% | | |
| 42 | Selmer | 12 4% | 14 2% | 16% | | |
| 43 | Sewanee ! | 12 4% | 14 2% | 1 6% | | |
| 44 | Shelbyville | 12 4% | 14 2% | 1 6% | 10 8% | 12 6% |
| 45 | Solway | 2 6% | 4 1% | 1 6% | 1 0% | 2 5% |
| 46 | Spring Hill | 6 6% | | 1 6% | | |
| 47 | Surgionsville | 12 4% | | 16% | | |
| 48 | Sweetwater Trenton | 12 4% 6 6% | | 1 6% 1 6% | | |
| 49 50 | Troy | 12 4% | | 16% | | |
| 51 | Tullahoma | 6 6% | | 16% | | |
| 52 | Union City | 12 4% | | 1 6% | | |
| 53 | Wartrace | 12 4% | | 1 6% | | |
| 54 | Whiteville | 12 4% | | 1 6% | | |
| 55 | Williamsport | 6 6% | | 1 6% | | |
| 56 | Winchester | 12 4% | | 16% | | |
| 57 | Average | 9 6% | 11 3% | 1 6% | 8 0% | 9 7% |



^{1/} Source is Exhibit 1, column B 2/ Source is Exhibit 1, column G 3/ Source is Exhibit 1, column H

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served via facsimile or firstclass U.S. Mail, postage prepaid, on March 2, 2004, upon:

Guy M. Hicks, Esq. BellSouth Telecommunications, Inc. 333 Commerce Street, Suite 2101 Nashville, Tennessee 37201-3300

Facsimile: 615-214-7406

James B. Wright, Esq. United Telephone-Southeast, Inc. 14111 Capital Boulevard

Wake Forest, North Carolina 27587-5900

Facsimile: 919-554-7913

Assistant Attorney General